



155 W Main Street  
Fort Kent, ME 04743

Spring / Summer Edition 2017

# DOCTalk



Employee Owned,  
Community Driven

## Is a DOC Charge Card in Your Wallet?

Having a DOC charge card in your wallet is convenient. The DOC charge card can be used to purchase gasoline, diesel and car washes at the following multiple locations. To apply for a card, visit [www.daigleoil.com](http://www.daigleoil.com) or stop by your local DOC Home Comfort Center to pick up an application.



### DOC CARDS ARE ACCEPTED HERE

#### DOC'S PLACES

**FORT KENT** – 55 W MAIN ST\*

**MADAWASKA** – 341 MAIN ST

**CARIBOU** – 89 BENNETT DR\*

**PRESQUE ISLE** – 782 N MAIN ST

**HOULTON** – 50 BANGOR ST

**HOULTON** – 289 NORTH ST

**HOULTON** – 2 GRANGE ST

**LINCOLN** – 130 MAIN ST

**BANGOR** – 941 STILLWATER AVE

24-HOUR FUELING  
EXCEPT LINCOLN

\*accepted at car wash portal

#### DOC'S PLACE ON-ROAD DIESEL FUELING FACILITIES

**PORTAGE** – ROCKY BROOK RD

**ASHLAND** – STATION RD

**CARIBOU** – 917 PRESQUE ISLE RD

UNATTENDED AND OPEN 24-HOURS

#### DOC DEALER LOCATIONS

**LEO & SONS CITGO** – CARIBOU

**BRADLEY'S CITGO** – PRESQUE ISLE

**JOHN'S CONVENIENCE PLUS** – FORT KENT

**LAKE ROAD GROCERY** – SOLDIER POND

**R&M COUNTRY STORE** – EAGLE LAKE

**CHAMBERLAIN MARKET** – ST. FRANCIS

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Larry Jordan, Bill Ouellette, Paul Everett – Presque Isle

## Reliable Deliveries

Doesn't it feel great to say goodbye to a cold and snowy winter and welcome the longer days and signs of the change of season? Luckily, the warmer spring weather is lingering just around the corner and as the last of the winter's snow and ice melts, we will soon be mowing our lawns, planting our gardens and basking in the warm sunshine.

As spring rolls in, we would like to say a big "thank you" for shoveling a path to your fill pipe and for keeping your driveway sanded and safe this past winter season so our drivers could deliver product on time.

In turn, our delivery drivers deserve a pat on the back for a job well done too. These guys are tough and work very hard. They endure many challenges to get fuel to customers on time including delivering in snowy weather, during icy conditions and even when the temperatures are well below zero.

We'd like you to meet the reliable and hardworking faces of the DOC family of delivery drivers so you can say hi the next time you see them.



Phil Chase  
Houlton



Corey Austin  
Houlton



Steve Campbell  
Island Falls



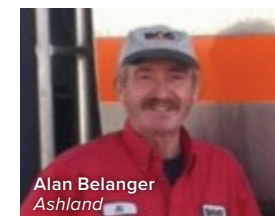
Lyman Sperrey  
Presque Isle



Tim Caron  
Presque Isle



Scott Caron  
Caribou



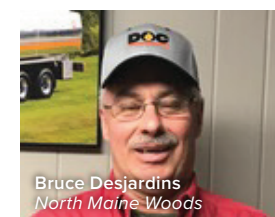
Alan Belanger  
Ashland



Derrick Ouellette  
Caribou



Jeramie Littlefield  
Lincoln



Bruce Desjardins  
North Maine Woods



Gerard Pelletier  
Madawaska & Fort Kent



Frank Ouellette  
Madawaska



Benjy Jandreau  
Fort Kent



Dave Arnold  
Fort Kent



Mark Charette  
Fort Kent



## Featured Product

Bosch Greenstar Combi Propane-Fired Boilers are an ideal option if you are considering replacement of older oil-fired heating equipment. Combi units are ultra-quiet, 95% efficient and provide both heat and domestic hot water. Bosch Greenstar Combi boilers are also eligible for a \$600 rebate from PG&E and an additional \$500 rebate from Efficiency Maine. That's \$1,100 in rebates currently available on these top-of-the-line, energy efficient condensing boilers.

## Spring Cleaning Time

Keep your boiler, furnace, water heater, mini-split / heat pump or AC unit in tip top shape this spring by enrolling in a Home Comfort Plan or AC & Heat Pump Maintenance Plan.



Visit our webpage at [www.daigleoil.com](http://www.daigleoil.com) or call your local DOC office for specifics and pricing.

### HOME COMFORT PLAN

We offer two types of heating equipment coverage; a boiler and/or a furnace plan with an optional water heater rider. Covered parts differ by plan, but all three help prolong the life of your heating equipment and help detect minor problems before they become serious. Plans include labor, replacement of parts, an annual tune-up and emergency service 24-7, 365 days a year.

### AC & HEAT PUMP PLANS

Your mini-split /heat pump or air conditioning unit works hard each season to keep your home and family comfortable. Our preventative maintenance plan will ensure your system is clean and operating safely and efficiently so you can depend on it when you need it most.

## A Tip from DAVE

I have been a Daigle Oil employee for thirty-one years and my one recommendation to each of our heating customers is "get your heating equipment tuned-up every year." I cannot emphasize this enough and have seen some costly scenarios that could have been avoided. Your oil-fired system works hard all winter long and can get plugged with ash and soot. This debris needs to be cleaned. And, since your boiler or furnace operates mechanically with moving parts and pieces, these need to be cleaned, inspected and adjusted each year to keep your system safe, efficient and reliable.

Please be sure to schedule your tune-up for this is the best time to do so after a long winter. You can trust our team of certified and experienced technicians who are trained to service both **OIL** and **PROPANE** fired systems.

One final recommendation is to consider enrolling in a DOC Home Comfort Plan to protect your heating equipment. A tune-up is included in our plans. Should you want details about what is included in a tune-up or a service contract plan, please call your local DOC office or visit [www.daigleoil.com](http://www.daigleoil.com).

I am available as well to answer any questions you may have.



*Dave Frazier is the Southern Aroostook and Northern Penobscot Manager for Daigle Oil Co. and has 31 years of experience with HVAC systems. He worked 9 years as a service technician prior to becoming an area manager and has earned multiple licenses and certifications. Dave can be reached at [davef@daigleoil.com](mailto:davef@daigleoil.com) or 207.532.2225.*

# MAKING LIFE EASIER

## Plan Ahead with a Monthly Budget

You'll be happy next winter that you took the time now to plan for the upcoming 2017-2018 heating season. Enrollment for DOC's monthly budget plan with downside protection opens in **June**. If you are interested in spreading your payments from the time you begin the contract until the end of May, please contact your local DOC office now so we can flag your account and contact you in June.

**ENROLLMENT:** Opens in June with the plan ending on May 31. Annual heating oil or propane usage is spread into 11 payments when enrolling in June.

**ELIGIBILITY:** DOC's monthly budget plan with downside protection is available to new and existing customers under the following conditions:

- > Customer must be credit approved
- > Customer must have a zero balance at the time of enrollment

### BENEFITS:

- > Equal monthly payments rather than paying your bill in full each time you get a delivery
- > Automatic deliveries take the worry of running out of fuel
- > Downside protection guarantees the lowest price for your contracted gallons.



## Consider a Pre-Buy Fixed Plan

Here is another option for managing your fuel expense. This plan allows you to purchase some or all of your heating fuel or propane upfront at a fixed price with no enrollment fee. Enrollment opens in June as well.

**Please call us and we'll help you choose the program that is right for you!**

## Switching to Propane

Let the experts at DOC help you determine how propane can be best used in your home or business. Whether you are interested in converting your heating system to propane, adding propane to your oil-heated home or business or looking to switch suppliers, we can help. We will conduct an on-site evaluation, make an assessment and provide options and pricing for your consideration. Whatever you decide, know that DOC will be there as a trusted resource along the way.



## DOC AIR CONDITIONING TIPS

- ✓ Perform an annual inspection & cleaning on your unit in the spring
- ✓ Benefits include, efficiency, safe operation and improved indoor air quality
- ✓ Routinely replace or clean filters
- ✓ Always turn off the power switch when cleaning debris in the outdoor unit.